

COMMONWEALTH of VIRGINIA

Ronald L. Lanier
Director

Department for the Deaf and Hard of Hearing

(804)662-9502 V/TTY

To Whom it May Concern:

The enclosed Interpreter Request Form has been developed for Virginia Commonwealth agencies under contract with VDDHH for Interpreter Services. This form is designed for you to use when requesting sign language interpreters through the Virginia Department for the Deaf and Hard of Hearing (VDDHH). We hope this will aid in making your requests through VDDHH easier.

When filling out the form, please provide as much detailed information as possible. The information is provided **only** to the interpreter(s) assigned for that particular assignment. The more information we can pass on to the interpreters the better prepared they are for the assignment. Upon completion of the Interpreter Request Form, you can fax it to our office at 804-662-9796.

As soon as an Interpreter is assigned, VDDHH will call or fax the name of the interpreter(s) to the contact person indicated on the request form. If you need to contact us to inquire about a particular request, you may contact Tonya Custalow via 1-800-552-7917 (V/TTY) or 804-662-9502 (V/TTY).

In situations where you have a "last minute" or "emergency" request during times in which VDDHH is closed, you may proceed to contact interpreters who are listed in the <u>Directory of Qualified Interpreters for the Deaf and Hard of Hearing</u> to locate an interpreter. This listing can be obtained through VDDHH upon request. In these situations, the Interpreter Request Form can be filled out "after the fact" and faxed to VDDHH the following day in order for VDDHH to approve and process the billing from the interpreters. Please be sure to indicate who the interpreter was for that particular assignment.

I hope this information is helpful for you. Please do not hesitate to call me if you have any questions, concerns or suggestions regarding any aspect of the Interpreter Programs. I can be reached at the numbers above Monday through Friday 8:15 A.M - 5:00 P.M.

Sincerely,

Laurie B. Malheiros Interpreter Programs Manager

Enclosures

SIGN LANGUAGE INTERPRETER REQUEST FORM

VA DEPARTMENT FOR THE DEAF AND HARD OF HEARING RATCLIFFE BUILDING, SUITE 203 1602 ROLLING HILLS DRIVE RICHMOND, VA 23229-5012 1-800-552-7917 V/TTY 804-662-9502 V/TTY

TO: VDDHH Interpreter Service Program	VDDHH Interpreter Service Program			DATE:		
Name of State Agency/Division/ Co.:			NBR of PAGES:			
Contact Person:]	Phone #				
SUBJECT: Sign Language Interpreter Reques Have you ever requested Interpreter Services from		the past?	_ Yes	No		
Date of Assignment:	Time of Assignment:					
	BeginApprox. Ending time					
Names ALL parties needing interpreter services	(use additional	form if neces	sary):			
Deaf/HoH Person:			_ AGE_	Gender		
Deaf/HoH Person:			_ AGE_	Gender		
Other Please Specify Involvement:						
Other Please Specify Involvement:						
Type of Event/Meeting:						
Specific Details of Event/Meeting:						
Specific Location/Address of Assignment:						
Billing Information (VDDHH cannot process an interprete						
Agency:					-	
Billing Contact						

Person:	
Address:	
City, State,	
Zip:	